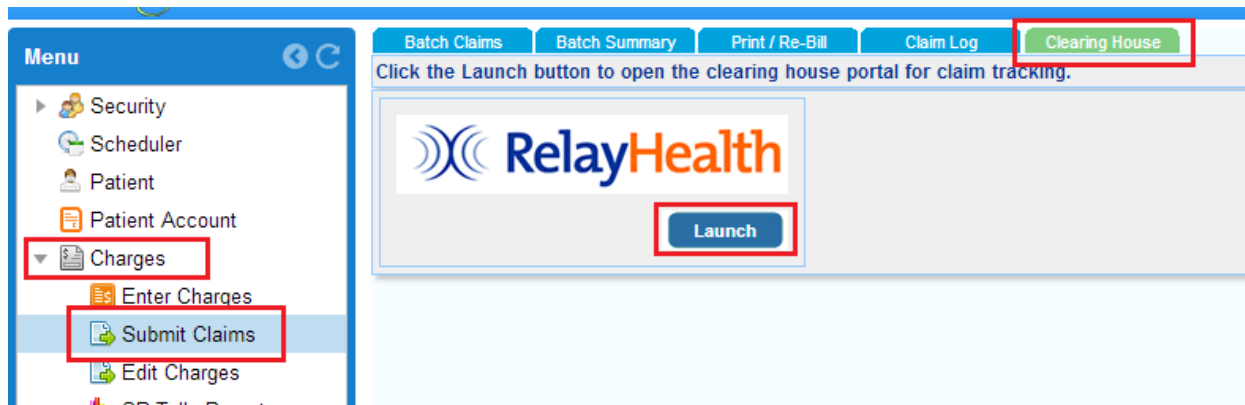


## How to search for the claims status on clearinghouse?

Please access below menu option to search for the claim status.

Charges>> Submit Claims>> Clearinghouse>> Launch.

Please log on to your support and audit tool with the login credentials provided to you.



Upon successful Login, you will have the ability to search for the claims submitted.

To search for the claims that were submitted, please click on the button that says "Search Claims", which will lead you to the screen where you can input the search parameters.



If you would like to have more search criteria's, please click on the button that says "Show all fields". Once you input the search criteria's, you may click on the button that says "Find Now". Please refer to the screenshot below.

The preceding screen would list the claims that you have submitted.

W	Submitter ID	Payor ID	Payor Name	Patient Account Number	Patient Last Name	RelayHealth Claim ID	Total Claim Charge	Service From Date	RelayHealth Status Code	Payor Status Code
<input type="checkbox"/>	██████	NA	MEDICARE	MS-3680	██████	1433506624494	200.00	10/29/2014	Excluded	
<input type="checkbox"/>	██████	NA	BLUJE CROSS BLUJE	MS-3679	██████	1433506624493	450.00	11/04/2014	Excluded	

If you have any further questions, please contact our support team at (510)284-2424.