



Product Release Document

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PracticeSuite Product Release Document

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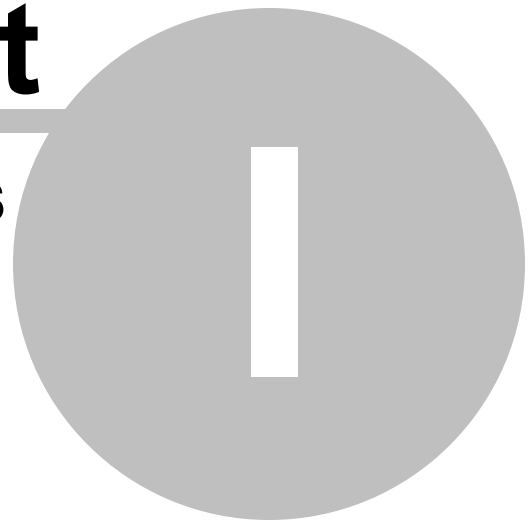
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Part

NEW FEATURES



1 NEW FEATURES

1.1 New User Interface

PracticeSuite is upgrading its User Interface to the latest and greatest HTML5. With this first release users will be able to see improved user home page & left side navigation menu. PracticeSuite will be performing module by module upgrade over next several releases.



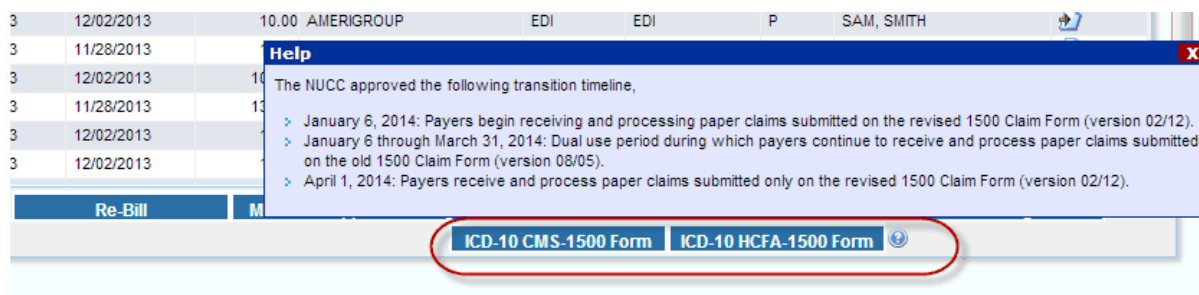
1.2 ICD-10

PracticeSuite became the first cloud based company to offer ICD-10 functional software. We also developed an ICD-10 dual mode billing software. With this release, users will have the ability to continue billing under ICD-9 while learning ICD-10. Please contact Sales/Support for more details.

1.3 CMS/HCFA

The new CMS 1500 form/ICD10 form officially designated as "version 02/12" is also available with this release. Users will notice two significant changes on the new form:

- Identify type of diagnoses code-- ICD-9 or ICD-10 codes (a particularly important feature during the transition period mandated for October 2014).
- Enable up to 12 diagnoses codes (the current limit is four).

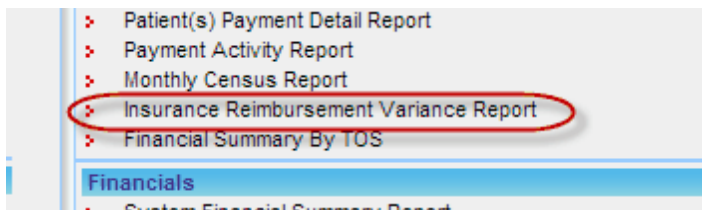


1.4 Reports

Following enhancements/bug fixes are made in various reports

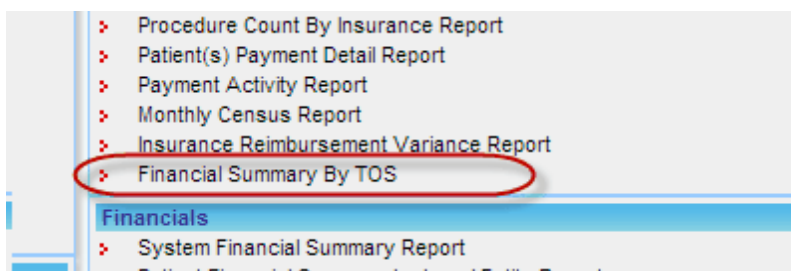
1.4.1 Insurance Reimbursement Variance

A new report "Insurance Reimbursement Variance Report" is added under "Charges & Payments section" in report central. This report captures the difference between the actual allowed amount and the contract fee schedule allowed amount.



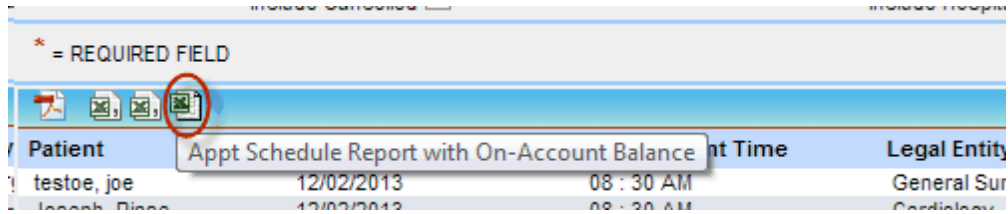
1.4.2 Financial Summary by TOS

A new report "Financial Summary by TOS Report" is added under Charges & Payments. This provides a report of financial Summary by T type of service.



1.4.3 Appointment Schedule

A new excel format is included with patient's on-account balance details.



	A	B	C	D	E	F	G	H	I	J	K
1	Appointment Schedule On-Account Balance Report										
2											
3	Appt. Date From: 12/02/2013 To: 12/02/2013										
4											
5	Patient Last Name	Patient First Name	MR#	DOB	DOS	CPT	Total Charge	Remaining	Line Status	On-Account	Insurance
6	testoe	joe	02070	01/01/1970	12/25/2011	1102	150	121	BILL_TO_PT	359	

Part

ENHANCEMENTS



2 ENHANCEMENTS

2.1 Reports

2.1.1 Refund

In the Payment Deposit Report: REFUND payments are displayed in different colors for ease of identification.

Payment#	Acct. Date	Payment Entry Date	Check Date	Creation Date	Check#	Payment Type	Payor	Provider	Reference#	Collected by	Source	Comment	Checks	Cash	Credit Card	Electronic	Deposit Applied Amt.	Applied Amt. Account	On Refund	Transfer Amt.
10-0000	11/21/2013	11/21/2013	11/21/2013	11/21/2013		REFUND	ALL	ALL		BILLING_OFFICE	MANUAL		0.00	12.00	0.00	0.00	12.00	0.00	12.00	0.00
10-0001	11/21/2013	11/21/2013	11/21/2013	11/21/2013		REFUND	ALL	ALL		BILLING_OFFICE	MANUAL		0.00	0.00	0.00	0.00	100.00	0.00	100.00	0.00
10-0002	11/21/2013	11/21/2013	11/21/2013	11/21/2013		REFUND	ALL	ALL		BILLING_OFFICE	MANUAL		0.00	0.00	0.00	0.00	12.00	0.00	12.00	0.00
10-0003	11/21/2013	11/21/2013	11/21/2013	11/21/2013		REFUND	ALL	ALL		BILLING_OFFICE	MANUAL		0.00	0.00	0.00	0.00	11.00	0.00	6.00	-5.00
5-10966	11/21/2013	11/21/2013	11/21/2013	11/24/2013		REFUND	ALL	ALL		BILLING_OFFICE	MANUAL		0.00	0.00	0.00	0.00	-5.00	0.00	0.00	0.00
	11/25/2013	11/25/2013	11/25/2013	11/25/2013		COPAY	ALL	ALL		BILLING_OFFICE	MANUAL		0.00	0.00	0.00	0.00	150.00	19.00	131.00	0.00

2.1.2 Patient Details

Added PC Ref# and group# in the report. The birthday reminder label is also made compatible with the standard Avery 5160 template.

2.1.3 Patient List By POS and Service Location

Added "Legal Entity", "Provider" and "Account Type" to the report parameters.

2.1.4 Superbill Tally

Added EMR status to this report.

2.1.5 Referring Provider Patient Count

Ability to download the report in excel format is available for "Referring Provider Patient Count Report".

2.1.6 Authorization Tracking

Authorized amount and Remaining amount are added in this report.

2.1.7 Detailed - Patient Aging

The IN-COLLECTION lines are displayed in different color. A provider filter is also added in the report parameters.

2.2 Charge Entry

Users can now view patients Age, DOB and Gender in charge entry screen without navigating to the patient edit screen

Enter Charges

Patient: [Patient ID] Edit DOB 10/04/1952 Age 61 Gender F Acct. ID

Insurance Case Information

Case#: [Case#] Edit Primary: USAA CASUALTY INS. Secondary: -

2.2.1 ICD-10

Charge Entry is enhanced to support Dual Mode ICD-10.

Insurance Case Information

Case#: <Select Case> Edit Primary:

Diagnosis + ? ☒ ICD-9 ☐ ICD-10

D1: D2: D3: D4:

CPT Code + DOS From DOS To Diagnos

Case#: 765566195-118165 Edit Primary: AMEROGROUP5010 - N Seco

Diagnosis + ? ☒ ICD-9 ☐ ICD-10

D1: 250.50 D2: D3: D4: D5: D6:

GEM Lookup

ICD-10 GEM Lookup for ICD-9 : 250.50

Code	Description
Scenario 1	
<input type="checkbox"/> E11.39	Type 2 diabetes w oth diabetic ophthalmic complication
<input type="checkbox"/> E11.36	Type 2 diabetes mellitus with diabetic cataract
<input type="checkbox"/> E11.319	Type 2 diabetes w unsp diabetic rtnop w/o macular edema
<input type="checkbox"/> E11.311	Type 2 diabetes w unsp diabetic retinopathy w macular edema

Select

2.3 Charge Master

The save button in encounter section has been renamed to “Save Encounter” and save button in line section to “Save Line” to to improve usability.

2.3.1 ICD-10

Charge Master is enhanced to support Dual Mode ICD-10.

Encounter Detail

Acct Date: 04/22/2013 Date of:



☒ ICD-9 ☐ ICD-10

D1: 123.1 D2: D3: D4:



2.4 xSuperbill

1. Advanced usability functionality is provided in the xSuperbill screen, users now have the ability to quickly switch/change a case. Also included is the rendering provider field.

3	Name	CAVAZIO, TERESA L		
	DOB	09/12/1967		
	MR#:	3614	PC Ref#:	21559
<input type="checkbox"/>	Case#	3614-5251		Case Type PRIVATE/GROUP
		09/12/2012	09/12/2012	A0100
Patient Total				Line Count :
4	Name	CHAM, LYNELL JO		
	DOB	03/25/1967		

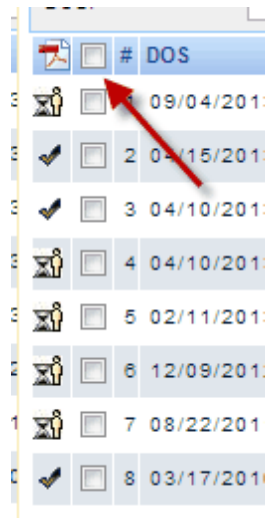
3	Name	CAVAZIO, TERESA L		
	DOB	09/12/1967		
	MR#:	3614	PC Ref#:	21559
<input type="checkbox"/>	Case#	3614-5251	 	Case Type PRIVATE/GROUP
		09/12/2012	09/12/2012	A0100
Patient Total				Line Count :
4	Name	CHAM, LYNELL JO		
	DOB	03/25/1967		

2. The user can now enter zero units for G-Codes in xSuperbill & UB04 charges.
3. When a line amount is zero, the system will show those lines in a different color along with a warning. This option is particularly useful when charges are transferred from external systems with a zero amount in the line for ease of identification

1	Name	DOB	MR#	PC Ref#	PR. INS.	PR. INS. Plan	PR. Mem. #	BLUE CROSS	SE. INS.	SE. INS. Plan	SE. Mem. #	TR. INS.	TR. INS. Plan	TR. Mem. #	CM
	DUMPHRIES, ARACIA	08/16/1986	474747477	76543				BLUE CROSS							
<input type="checkbox"/>	Case#	474747477-6478			Case Type	PRIVATE/GROUP HEALTH INSURANCE PLAN	Provider	V76.12	POS	11-OFFICE	Service Location	Main Office			
	11/25/2012	11/25/2012	77052				V76.12			1	UN	0.00	0.00	0.00	NEW
	11/25/2012	11/25/2012	G0202				V76.12			1	UN	0.00	0.00	0.00	NEW
Patient Total					Line Count : 2							0.00	0.00	0.00	

2.5 EMR

1. Users can now print multiple visit together. A “select All” option is also provided to select all visits. Prior to this release, users were able to print only one visit at a time. This also corrected the bug related to logo and signature display in the PDF.



2. Appointment duration is added in the scheduler listing page of the clinical desktop.

Time	Duration	Patient	Reason	Status	Exam Room	Case Name	RP
09:30:AM	0:15	SAR, EST	test	CONFIRMED	WAITING ROOM	----	SJY
10:00:AM	0:15	SAMPLETON, ALBA	fgd	CONFIRMED	WAITING ROOM	----	SJY

3. Each appointment is shown in the respective color as that of the schedule status.

Time	Duration	Patient	Reason	Status	Exam Room	Case Name	RP
09:30:AM	0:15	SAR, EST	test	CONFIRMED	WAITING ROOM	----	SJY
10:00:AM	0:15	SAMPLETON, ALBA	fgd	CONFIRMED	WAITING ROOM	----	SJY

4. Document management screen is enhanced to support (.odt) files. The ODT file type is primarily associated with 'OpenOffice/StarOffice'.
5. Ability to turn on/off billing alert in EMR is included. This option is available in the EMR option screen.

Auto create Superbill: ☒ Yes ☐ No

Show billing alert in Emr: ☒ Yes ☐ No

Progress Note Font: Times New Roman Size: 10pt

- Users will have the ability to override the provider while processing the Lab results. The doctors will be able to attach comments while sending orders.

ALL (assign)

LABORATORY TEST Fetched Date: 05/16/2013

DOB: 01/01/1990 Collected Date: 05/10/2013 08:00

Gender: F Received Date: 05/10/2013 08:27

Lab Ref #: 130X8665000 Reported Date: 05/10/2013 08:27

Requisition #: 90112755 Assign To Provider: --Select--

Specimen Source - disposition: 130X8665000

- Two new tags "Patient Cell phone" and "patient group id" are included in letter master.

2.6 Patient Statement

The user is allowed to run "Private Statements" (A customized patient statement) only when the Last Run Date radio button is selected. A validation message is also display.

Appt. Date To: Calculate Date As

Select Include Closed Lines

S Range Aging Bucket Last Run Date

Please select 'Last Run Date' for generating private statement

Generate

--Select-- Gen. Inst. Letter Private Stmt. Gen. Detail Generate CSV Default

2.7 ERA

Users can now add patient alerts from the ERA posting screen.

Payment#: 4-4470 Created By: psdemouser

Payment Date : 06/11/2010 Payment Status : PARTIAL APPLIED



Acct. Date : 06/11/2010 Payer Entity : INSURANCE

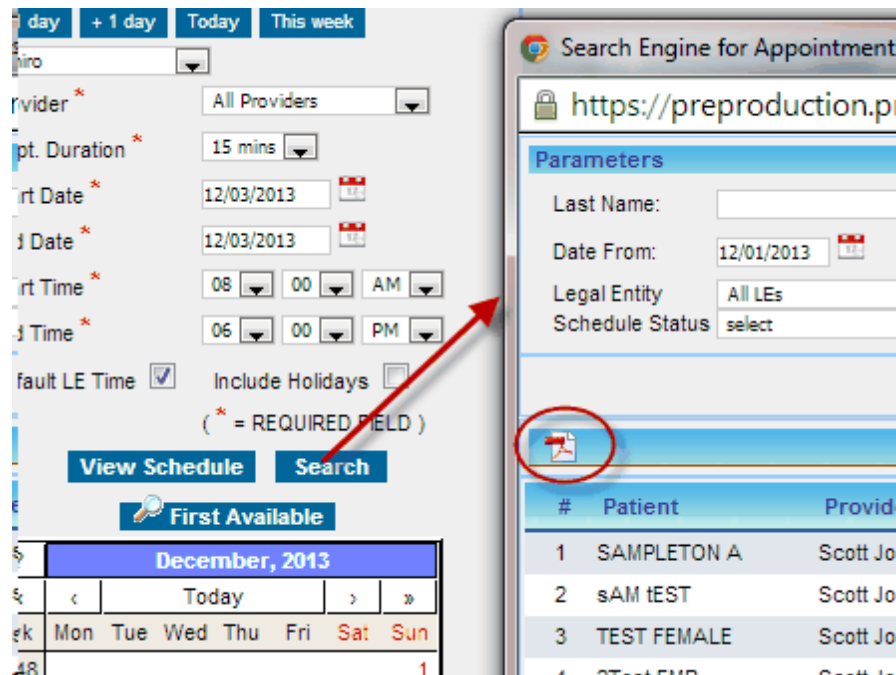
Total Claims : 7 Total Matched Claims : 2

ROSE, JAMES PR.INS. : HIGHMARK MEDICARE SERVICES

#	Code	From	To	Claim#	Charge	Rem.	Allowed	Paid	To Co
1	95810	09/24/2011	09/24/2011	HI 1601	1300.00	1278.50	751.83	601.46	
Total							751.83	601.46	

2.8 Scheduler

1. A refresh button  is provided in the scheduler so users can refresh the scheduler without reopening the window. A shrink and expand icon  is also provided in the scheduler to hide the search parameter.
2. A PDF view is available for the scheduler search screen.



day + 1 day Today This week

Provider * All Providers

pt. Duration * 15 mins

rt Date * 12/03/2013

d Date * 12/03/2013

rt Time * 08 00 AM

d Time * 06 00 PM

fault LE Time ☒ Include Holidays ☐

(* = REQUIRED FIELD)

View Schedule Search

First Available

December, 2013

< Today > »

Mon Tue Wed Thu Fri Sat Sun

1

Search Engine for Appointment

https://preproduction.p...

Parameters

Last Name:

Date From: 12/01/2013

Legal Entity All LEs

Schedule Status select

Patient Provider

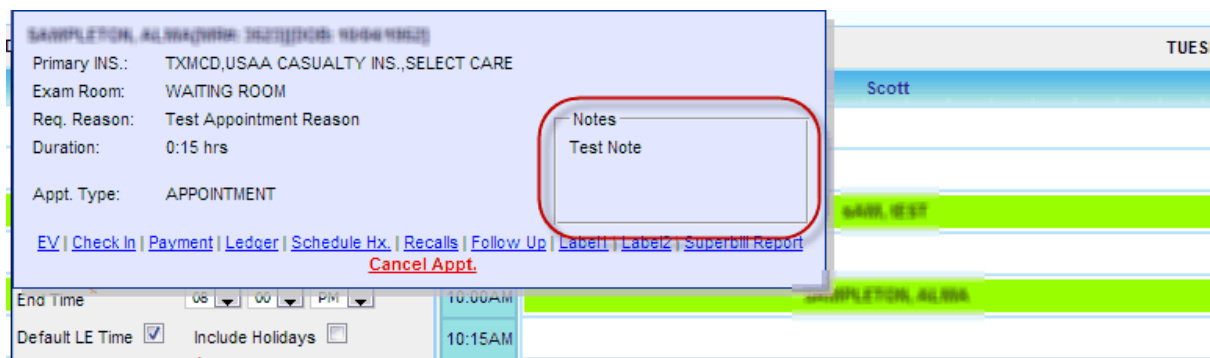
1 SAMPLETON A Scott Jo

2 sAM tEST Scott Jo

3 TEST FEMALE Scott Jo

4 TEST FEMALE Scott Jo

3. Appointment notes can now be viewed from the scheduler bubble view.



SAMPLETON, ALMA (DOB: 12/01/2013)

Primary INS.: TXMCD,USAA CASUALTY INS.,SELECT CARE

Exam Room: WAITING ROOM

Req. Reason: Test Appointment Reason

Duration: 0:15 hrs

Appt. Type: APPOINTMENT

Notes

Test Note

EV | Check In | Payment | Ledger | Schedule Hx. | Recalls | Follow Up | Label1 | Label2 | Superbill Report

Cancel Appt.

End Time 08 00 PM 10:00AM

Default LE Time ☒ Include Holidays ☐ 10:15AM

TUES

Scott

sAM tEST

SAMPLETON, ALMA

2.9 Appointment Reminder

In Appointment Reminder Setup screen an option “Send As Calendar Event” is provided to send the reminders as outlook calendar invite.

The screenshot shows the 'Appointment Reminder Setup' screen. It has three tabs: 'E-Mail', 'Text Message/SMS', and 'Phone Call'. The 'E-Mail' tab is active. The form includes fields for 'From (E-Mail)', 'Auth. Mail', 'Mail Host', and 'Subject'. There is a 'Test Email Settings' button. A 'Send As Calendar Event' checkbox is highlighted with a red circle. The 'Message' field contains a template text: 'Hello, you have an appointment with our office tomorrow at #Appt Time# @. We look forward to seeing you.'

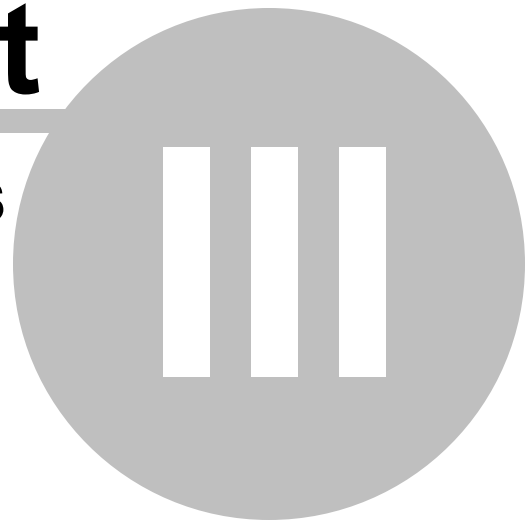
2.10 Collection Manager

A new search filter is introduced in the Collection Manager to filter Denials and record claims where the claim response limit ended.

The screenshot shows the 'Collection Manager' screen. It has a search filter section with 'Denial Category', 'LE', 'Rendering Provider', and 'Patient' fields. The 'Filter by' section is highlighted with a red circle, showing two radio button options: 'Denials' (selected) and 'Exceeded Claim Response Limit'. On the right, there is a table with columns 'Aged Below' and 'Due'. The table contains three rows: 'DOS' with '365' and 'Colle', 'LCD' with '365' and 'Amt', and 'LFD' with '365' and 'Paye'.

Part

BUG FIXES



3 BUG FIXES

3.1 Reports

Billing Dashboard Report : Added refund amount in the Payment Section.

3.2 ERA

A random glitch related to duplicate posting is also fixed.

3.3 Collection Manager

The screen alignment glitch in Collection Manager is also fixed.

3.4 Patient Insurance

Patient Insurance pop-up gets closed automatically without saving anything in Internet Explorer 10. This is fixed.

3.5 Charge Master

In charge master, CPT description for the selected diagnosis was not getting displayed on mouse over. This is Fixed.

3.6 Charge Entry

In charge Entry->Accident tab, even if the Auto Accident field was set "No" a validation message was shown for selecting the state. This bug is fixed.