

## Change HealthCare ConnectCenter Update

We are pleased to share that ConnectCenter™ will be ready for reconnection on 7/15/2024. We look forward to getting you live on our new platform and infrastructure, completely rebuilt to the highest standards using the latest technology.

Here is your reconnection information. Access the login page using the links below.

<https://connectcenter.changehealthcare.com/> or <https://physician.connectcenter.changehealthcare.com/>

- Follow instructions on the login page to reset your password
- Follow instructions on the login page to setup the required Multi-Factor Authentication

For more information on available functionality, you can access release notes in the Product News section after signing in. You can also access Enrollment Central via ConnectCenter.

Please reference to the contact information below to engage with our support organization with any questions.

Phone Number	Support Email	Support Services
800.527.8133, option 7	<a href="mailto:ConnectCenter_MFAsupport@optum.com">ConnectCenter_MFAsupport@optum.com</a>	CC/EC MFA and User/Admin Access Assistance
800.527.8133, option 1	<a href="mailto:edienrollmentsupport@optum.com">edienrollmentsupport@optum.com</a>	EDI Provider/Submitter Registration and Payer Enrollment Assistance
800.527.8133, option 1	<a href="mailto:AssuranceEDIEnablement@optum.com">AssuranceEDIEnablement@optum.com</a>	EDI Payer Enrollment Keying Intake/Assistance
800.527.8133, option 2	<a href="mailto:AssuranceEDI.Support@optum.com">AssuranceEDI.Support@optum.com</a>	EDI Claim, Remittance and Claim Status Transaction Assistance
800.457.1209, option 2	<a href="mailto:Assurance.Support@optum.com">Assurance.Support@optum.com</a>	Assurance Reimbursement Management Application/ Transaction Assistance
800.527.8133, option 3	<a href="mailto:ClearanceEDI.Support@optum.com">ClearanceEDI.Support@optum.com</a>	EDI Eligibility Transaction Assistance